

## Diplomado Infrastructure Library con 18 horas de capacitación en línea

### IT Infrastructure Library (ITIL) Foundations

- ITIL V3 - ITIL and the Service Lifecycle
  - ITIL V3 - Service Strategy Fundamentals
  - ITIL V3 - Service Strategy Processes
  - ITIL V3 - Service Design Fundamentals
  - ITIL V3 - Service Design Processes
  - ITIL V3 - Service Transition Processes and Principles
  - ITIL V3 - Service Operation Principles and Functions
  - ITIL V3 - Service Operation Processes
  - ITIL V3 - Continual Service Improvement Fundamentals
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